

		Mobile Services	Landline	Broadband	FTTH	Leased Line
Customer Care (24x7)	General Query	9869012345	1800 22 1500 ( toll free), 022-22221500	1800 22 1504 ( toll free), 022-22221504	1800 22 1505 (toll free), 022-22221505	022-22616411 (10.00 am to 5.30 pm )
	Complaints/ Requests	1503 (toll Free)	1500 ( toll free)	1504 ( toll free)	1505 ( toll Free)	12676 (toll free)
Website : www.mtnlmumbai.in						
<b>Appellate Authority ( 10.00 am to 5.30 pm Monday to Saturday, except 2nd Saturdays, Sundays and Closed Holidays)</b>						
Name of SP/ISP	Service Type	Service Areas	Name and Designation of Appellate Authority	Address of Appellate Authority	T.No., Fax No and E-mail Id Address	
MTNL, Mumbai	Basic & Internet	Mumbai South Area	SM(OP)South	1st floor City Telephone Exchange , Hazarimal Somani Marg , Fort, Mumbai-40001	22060635,22017021, agmops@mtnl.net.in/agmopsouth@gmail.com	
		Mumbai Central Area	SM(OP)Central	Cumballa Hill Tel. Exch., Dr.G.D.Deshmukh Marg, Mumbai, 400 026	23535100,23535311,agmopc@mtnl.net.in/agmopcentral@gmail.com	
		Mumbai North Area	SM(CC)N	Wadala Tel. Exch.,G.D.Ambekar Marg, Wadala, Mumbai, 400 014	24110099,24116900,agmccn@mtnl.net.in/agmccn@gmail.com	
		Mumbai East-I Area	SM(OP-E I)	Nityanand Nagar Tel. Exch.,Andheri Link road,Nr Noori Mazjid, Ghatkopar,Mumbai-86	25002729,25005656,agmope1@mtnl.net.in/agmope1@gmail.com	
		Mumbai East-II Area	SM(OP-E II)	Thane Charai Tel. Exch.,Mauli Mandal Road, Thane(W), 400 061	25366808,25431441,agmope2@mtnl.net.in/sdeope2@gmail.com	
		Mumbai Navi Mumbai Area	SM(OP-NM)	Vashi Tel. Exch.,,Opp Vashi Bus Depot, Vashi, Navi Mumbai 400 073	27806005,27881441,agmpgmn@mtnl.net.in/smaaminm@gmail.com / dgmopnm@gmail.com	

MTNL, Mumbai		Mumbai West-I Area	SM(OP-W I)	Bandra Tel. Exchange.,Bandra Recl. Bandra Mumbai, 400050	26457000,26453366, agmopw1@mtnl.net.in/smopw1@gmail.com
		Mumbai West-II Area	SM(CC-W II)	Goregaon Tel. Exch.,S.V.Rd., Goregaon (W) Mumbai	28712020,28764700,agmccw2@mtnl.net.in
		Mumbai West-III Area	SM(S & CC)West III	Kandivali Tel. Exch.,S.V. Road, Kandivili(W), Mumbai, 400 067	28010090,28057744,agmccw3@mtnl.net.in
	Leased Line Services(Enterprise Network )	Mumbai, Navi Mumbai, Thane Dist. ( Within MTNL Network) Area	SM(LCFC1)	Fountain-I, Telecom Building, 2nd Floor,M. G. Road, Fort, Mumbai-400 023	22619348, 22616617, delcfc1@mtnl.net.in
	Cellular	Mumbai, Navi Mumbai, Thane Dist. ( upto Dombilvali and Vashi) Area	S.M. (CC-1) Mobile Services	7th floor, BKC Telephone Exch. Bldg. Bandra Kurla Complex, Kurla (W), Mumbai 400098	26542200, 26520918, tscbkc@mtnl.net.in/ smcc1ms@gmail.com

**Numbers other than Toll Free are chargeable**